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## **Governance for Trust and Confidence**

### **Blue Ribbon Commission on America's Nuclear Future September 22, 2010**

1. It's essential to restore trust, but the program is broken
  - a. Trust is the product of relationships shaped by past behavior
  - b. Nuclear waste and storage issues are rife with the grist of distrust: begin with an inherently scary substance, add enormous technical uncertainty about the best options, stir in the fact that the solution has to last longer than recorded history of humankind
  - c. Nuclear waste and storage issues are plagued by distrust shaped by decades of broken promises, mistakes in communication
  - d. New organizations cannot wipe away deep distrust: new mechanisms cannot replace old , damaged relationships
2. Organizational structures, funding can help create the preconditions for trust
  - a. Effective structures provide: strong leaders, clear and honest communication, recognition of scientific uncertainties, engagement with citizens' concerns, consistent messages that don't change with administrations or Congresses
  - b. Predictable funding streams increase citizens' confidence that promises will be met
3. No organizational form is ideal
  - a. Government corporations can insulate process from politics
    - i. FannieMae and FreddieMac, however, proved expensively unaccountable
  - b. Some organizations have long histories of high performance and high trust
    - i. Coast Guard (Katrina, BP spill)
    - ii. Navy Nuclear Power Program (long, distinguished history)
    - iii. Nuclear Regulatory Commission ("best places to work in the federal government")
    - iv. Federal Deposit Insurance Corporation (stood fast as other regulators stumbled)
  - c. No one organizational form is a model
    - i. These cases present: Traditional bureaucracy, independent regulatory commission, quasi-governmental corporation
4. Trust
  - a. Comes to those who behave in trustworthy ways
  - b. Is the product of strong leaders who build a top-to-bottom culture of consistent behavior and high performance
  - c. Is supported by stable resources to ensure long-term results